

OVERVIEW AND SCRUTINY COMMITTEE

THURSDAY, 12TH OCTOBER 2017, 6.30 PM
COMMITTEE ROOM 1, TOWN HALL, CHORLEY

AGENDA

APOLOGIES

1 DECLARATIONS OF ANY INTERESTS

Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.

If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter.

2 MINUTES OF MEETING THURSDAY, 6 JULY 2017 OF OVERVIEW AND SCRUTINY COMMITTEE

(Pages 3 - 8)

3 MINUTES OF MEETING OF THE OVERVIEW AND SCRUTINY PERFORMANCE PANEL HELD ON 21 SEPTEMBER 2017

(Pages 9 - 12)

To note the minutes of the Overview and Scrutiny Performance Panel held on 21 September 2017 (enclosed).

4 PUBLIC QUESTIONS

Members of the public who have requested the opportunity to ask a question(s) on an item on the agenda will be asked to put their question(s) to the Committee. Each member of the public will be allowed to ask one supplementary question within his/her allocated 3 minutes.

SCRUTINY OF THE EXECUTIVE CABINET

5 EXECUTIVE CABINET MINUTES

(Pages 13 - 18)

To consider the Executive Cabinet minutes of the meetings held on 3 August (enclosed) and 5 October (to follow).

6 NOTICE OF EXECUTIVE DECISIONS

To view the latest notice of Executive Decisions [click here](#).

- | | | |
|----|---|-----------------|
| 7 | <p>CRIME AND DISORDER SCRUTINY - COUNTER TERRORISM</p> <p>Report of the Director of Early Intervention and Support (to follow).</p> | |
| 8 | <p>COMMUNICATIONS</p> <p>To receive a presentation on what aspect of communications would form the basis of a scrutiny review.</p> | |
| 9 | <p>HEALTH SCRUTINY</p> <p>Work Plan of Lancashire County Council's Health Scrutiny Committee (enclosed).</p> | (Pages 19 - 24) |
| 10 | <p>OVERVIEW AND SCRUTINY TASK GROUP: CHILD SEXUAL EXPLOITATION - RESPONSE OF EXECUTIVE CABINET</p> <p>To consider the response to the Executive Cabinet to the recommendations of the Overview and Scrutiny Task Group of the Child Sexual Exploitation review (enclosed).</p> | (Pages 25 - 42) |
| 11 | <p>REPORTS FROM THE TASK AND FINISH GROUPS</p> <p>Leisure Contract Task and Finish Group
To receive a verbal update on the inquiry from the Chair, Councillor Alistair Morwood.</p> | |
| 12 | <p>OVERVIEW AND SCRUTINY WORK PROGRAMME</p> <p>To consider the Scrutiny Work Programme for 2017/18 (enclosed).</p> | (Pages 43 - 44) |
| 13 | <p>ANY URGENT BUSINESS PREVIOUSLY AGREED WITH THE CHAIR</p> | |

GARY HALL
CHIEF EXECUTIVE

Electronic agendas sent to Members of the Overview and Scrutiny Committee Councillor John Walker (Chair), Councillor Roy Lees (Vice-Chair) and Councillors Charlie Bromilow, Paul Clark, Jane Fitzsimons, Zara Khan, Paul Leadbetter, Matthew Lynch, June Molyneaux, Greg Morgan, Alistair Morwood, Steve Murfitt, Debra Platt and Kim Snape.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or chorley.gov.uk

To view the procedure for public questions/ speaking click here <https://democracy.chorley.gov.uk/documents/s67429/Appendix%203%20Standing%20Orders%20Aug%2016.pdf> and scroll to page 48

**MINUTES OF OVERVIEW AND SCRUTINY COMMITTEE****MEETING DATE Thursday, 6 July 2017****MEMBERS PRESENT:** Councillor John Walker (Chair), Councillor Roy Lees (Vice-Chair) and Councillors Charlie Bromilow, Paul Clark, Jane Fitzsimons, Paul Leadbetter, June Molyneaux, Greg Morgan, Alistair Morwood, Debra Platt and Kim Snape**OFFICERS:** Chris Sinnott (Director (Policy and Governance)), Louise Elo (Head of Early Intervention and Support) and Cathryn Filbin (Democratic and Member Services Officer)**APOLOGIES:** Councillor Matthew Lynch**17.OS.22 Declarations of Any Interests**

There were no declarations of interest received.

17.OS.23 Minutes of meeting Thursday, 30 March 2017 of Overview and Scrutiny Committee

AGREED – That the minutes of the Overview and Scrutiny Committee held on 30 March 2017 be approved as a correct record for signature by the Chair.

17.OS.24 Minutes of the meeting of the Overview and Scrutiny Performance Panel held on 22 June 2017

AGREED – That the minutes of the Overview and Scrutiny Performance Panel on 22 June 2017 be noted.

17.OS.25 Public Questions

There were no public questions for consideration.

17.OS.26 Executive Cabinet Minutes

AGREED – That the minutes of the Executive Cabinet meeting held on 22 June 2017 be noted.

17.OS.27 Notice of Executive Decisions

Members considered the Notice of Executive Decisions published on 30 June 2017 which gave notice of key and other major decisions which the Executive Cabinet and Executive Members were expected to make.

In response to questions raised about the extent of changes to be made to the Select Move Policy update which was included on the Notice, the Director of Policy and Governance did not consider that major changes to the policy would be made but that he would contact the Council's Housing Options and Support Manager for clarification.

AGREED – that the Committee receive confirmation to the extent of the Select Move Policy Update.

17.OS.28 Scrutiny Reporting Back - Annual Report 2016/17

Members received the annual report that summarised the work of the Overview and Scrutiny Committee, Performance Panel and the task groups which had taken place in 2016/17.

The Overview and Scrutiny Committee had scrutinised a number of topics as part of their meetings in 2016/17 which included -

- Monitoring reports from the following task groups
 - Neighbourhood Working
 - Public Transport Issues in Chorley
 - Single Front Office
 - Staff Sickness Absence
- Financial Scrutiny of the 2017/18 budget and forecast for the following two years to 2019/20
- A&E Services at Chorley Hospital
- Flooding across the borough
- Section 106 update

The Overview and Scrutiny Performance Panel had worked positively with the Executive Leader and the Executive Cabinet in scrutinising their proposals, which included the Community Infrastructure Levy (CIL) 123 list. The Performance Panel also challenging the performance of –

- Community Development
- Customer and Digital
- Review of PCSOs
- Shared Services
- Business, Development and Growth

Overview and Scrutiny Task Groups taken place in 2016/17 were -

- Child Sexual Exploitation
- Rollout of Superfast Broadband

The Chair of the Committee thanked all members and officers who have contributed to the work undertaken in the previous year.

AGREED – That the annual report be noted and forwarded to the next Council meeting on 25 July as required in the Council's constitution.

17.OS.29 Reports from Task and Finish Groups

a Rollout of Superfast Broadband - to receive the final report of the inquiry (enclosed)

Members of the Committee received the final report of the Overview and Scrutiny Task Group which reviewed the Rollout of Superfast Broadband.

Councillor Snape, Chair of the Task Group presented the report, summarising key findings of the review and the agreed recommendations (as detailed in the report) to be presented to the Executive Cabinet for their consideration and implementation at its meeting in August 2017.

Issues relating to Superfast Broadband had been raised by residents over a number of years and the topic had been identified as a potential task group review on the Overview and Scrutiny Committee Work Programme for some time. The Task Group, which met twice in March and April, interviewed officers from the Council and representatives from Lancashire Superfast Broadband.

Through the review, the Task Group –

- was able to gain an understanding of how areas were prioritised and the timescale for completion on the rollout.
- was informed of other initiatives that Lancashire County Council were exploring for those residents who would not qualify for superfast broadband.

At the conclusion of the review the Task Group made a number of recommendations based on the evidence presented to them and in line with the Council's Digital Strategy.

AGREED – That the report be noted and presented to the Executive Cabinet for consideration and implementation at its meeting on 3 August 2017.

b CCTV Provision and Infrastructure - update report (attached)

The Director of Early Intervention and Support produced a report at the request of the Overview and Scrutiny Performance Panel on 22 June 2017, that provided monitoring information on the progress of the recommendations of the CCTV Provision and Infrastructure Task Group review which took place in 2014.

The Head of Early Intervention and Support presented the report and summarised its findings which include -

- Technology Solutions was awarded the contract for the delivery and installation of the scheme. The company subsequently delivered a three year replacement programme within 18 months.
- In the last project review at the end of March 2017, the project was on time and within budget.
- Further snagging work had to be undertaken on 5 cameras spread throughout the borough. It was expected that this work would be completed by 31 August 2017.
- The requirement of three additional cameras had been identified as being required an addition to the project (two on Steeley Lane as part of the regeneration on this area and one at Tatton Community Centre due to repeated anti-social reports to the authority and police). Members would consider a business proposal for these additions to continue under one additional scheme of work.

During debate, the Head of Early Intervention and Support confirmed that the police had provided positive feedback on the quality of the pictures which had helped in the detection of crime and subsequent prosecutions.

The CCTV policy was expected to be updated in January 2017, and published on the Council's website.

It was agreed that the Task Group review had been extremely worthwhile with positive recommendations being implemented.

The Chair thanked the Head of Early Intervention and Support for attending the meeting.

AGREED – That the report be noted.

c Leisure Contract - to receive a verbal update on the inquiry from the Chair

Councillor Alistair Morwood, Chair of the Council's Leisure Contract Task Group provided an update on the progress made from the first meeting held on 29 June 2017.

The scope of the review had been agreed with the objectives being –

- To understand the current contract and performance of the leisure centre contract with Active Nation.
- To understand the broad range of leisure services model options that could be delivered, and consider the best model for Chorley.
- Consider broadening the aims of the leisure services model with a view to incorporating a package of health and wellbeing initiatives for users to access.

Witnesses to provide information to the Task Group will include officers from the Council, representatives from Active Nation (the current service provider), and an officer from the Lancashire Health Care Foundation Trust (LHCFT).

The review was expected to conclude in October, at which point the final report would include a list of leisure service models available, and the Task Group's preferred model.

Councillor Debra Platt left the meeting.

17.OS.30 Overview and Scrutiny Work Programme

Members of the Committee considered the Work Programme for the Overview and Scrutiny Committee, Performance Panel and task group topic areas for 2017/18.

There was some debate as to whether the monitoring reports relating to the recommendations from the Child Sexual Exploitation Task Group would fulfil the Council's obligation to scrutinise an element of crime and disorder in 2017/18. In response, the Director of Policy and Governance would seek clarification and report back to the next Committee meeting.

AGREED – to update the Work Programme as follows –

- **Overview and Scrutiny Committee**
 - 12 October 2017** – **Executive Cabinet report in response to the Child Sexual Exploitation Task Group recommendations.**
 - **Communications report**
 - 25 January 2018** – **Chorley Integrated Community Wellbeing Service update report**
- **Overview and Scrutiny Performance Panel**
 - 21 September 2017** – **Performance Focus – the Council's Digital Strategy.**
- **The addition Market Walk as a future topic for review.**

17.OS.31 Any urgent business previously agreed with the Chair

In response to comments raised at its last meeting in March 2017, the Chair sought the Committee's opinion as to the start time for future meetings.

AGREED – That the scheduled time of future Overview and Scrutiny Committee meetings would remain at 6.30pm.

Chair

Date

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MINUTES OF OVERVIEW AND SCRUTINY PERFORMANCE PANEL

MEETING DATE Thursday, 21 September 2017

MEMBERS PRESENT: Councillor John Walker (Chair), Councillor Roy Lees (Vice-Chair) and Councillors Matthew Lynch, June Molyneaux, Greg Morgan and Alistair Morwood

OFFICERS: Asim Khan (Director (Customer and Digital)), Victoria Willett (Performance and Partnerships Manager), Kate Howcroft (Policy Officer) and Cathryn Filbin (Democratic and Member Services Officer)

OTHER MEMBERS: Councillor Adrian Lowe

17.OSP.39 Minutes of meeting Thursday, 22 June 2017 of Overview and Scrutiny Performance Panel

AGREED – That the minutes of the Overview and Scrutiny Performance Panel held on 22 June 2017 were confirmed as a correct record.

17.OSP.40 Declarations of Any Interests

There were no declarations on interest received.

17.OSP.41 Performance Focus - Customer and Digital Context

Members of the Performance Panel considered a report by the Director of Policy and Governance which provided contextual information in regards to an update on Waste and Streetscene performance and the delivery of the Digital Strategy 2017/20.

The Chair welcomed Councillor Adrian Lowe, Executive Member for Customer, Advice and Streetscene and Asim Khan, Director of Customer and Digital.

Waste

Performance against the indicator 'number of missed collections per 100,000 collections of household waste' had worsened for the first three months of 2017/18 when compared to the figures in 2016/17. However, it was reported that performance was improving month to month and initial figures for July 2017 showed an improvement on performance in June.

The Executive Member for Customer, Advice and Streetscene reminded the Performance Panel that in April 2017, one of the biggest frontline service provisions in recent years took place affecting approximately 50,000 households in the borough. The changes included charging for garden waste and four weekly collections of card and paper. The effect of these changes was still being felt with household waste being put into the wrong receptacle. This is then often reported as a missed bin collection, which was also contributing factor to the

figures. Although it was acknowledged that there was still a lot to do to reduce the number of missed bin collections it was worth bearing in mind that the figure for quarter one of 2017/18 equated to only 0.2% of all collections during this period.

Changes to the waste collection had been a huge logistical undertaking. Some of the transitional arrangements had led to confusion amongst residents. To help, the calendar of bin collection was being refreshed and simplified with the collection details and the content allowed for each receptacle being detailed.

The Director of Customer and Digital also informed that Performance Panel that the council was in discussion with Veolia Environmental Services over some contractual issues.

Members of the Performance Panel discussed various matters raised in both the written and verbal representation which included –

- Missed bins, and the timescales for emptying them once reported;
- The number of 'closed' cases which had to be reopened;
- Educating householders who's bins remain unemptied due to the wrong type of waste being placed in the various receptacles and dealing with those householders who continue to choose to ignore advice;
- Locations of receptacles to be emptied;
- Returning the waste receptacles back to the correct address once emptied, and who was liable in a case where the receptacle was the cause of an accident.

The Performance Panel were reassured that the council was fully aware of all the issues and that it was in negotiation with Veolia Environmental Services to improve standards.

Both the Executive Member for Customer, Advice and Streetscene and the Director of Customer and Digital would welcome an opportunity to return to the Performance Panel in 12 months to discuss the performance figures once again.

Streetscene

The report provided information on progress made so far on the Streetscene Modernisation Strategy which was approved at Executive Cabinet in January 2017 which included the implementation of a new staffing structure focused in three specific areas -

- Grounds maintenance,
- Street cleansing,
- Litter.

The performance figures for the past two months demonstrated that grounds maintenance and street cleansing was performing above target for August and had shown improvement on the previous month.

In regards to emptying litter bins, the performance for scheduled work completed on time was below target for both July and August. Work was planned to resolve issues regarding the recording of completed work which should see an improvement in accuracy of these figures.

The number of complaints received had improved significantly in July and August when compared to the same period last year. The number of complaints received with regards to Streetscene (including litter) was low with a total of three complaints received for August 2017.

Members of the Performance Panel discussed a number of issues relating to Streetscene services which included –

- Litter bins being included as part of the council's waste contract;
- Improved technology, and training for staff to ensure accurate recording of jobs completed.

It was also reported that there had been a 25% budget reduction in the public realm agreement that the council had for delivering many of Lancashire County Council highways maintenance requirements. Although the budget had been cut, Chorley Council had continued to maintain a high standard of work the cost for which had been absorbed by the council itself. However, if the trend for cutting the public realm budget continued the council would need to make difficult decisions which would inevitably result in a reduction in service.

Digital Strategy

The Performance Panel was reminded that the council's Digital Strategy had been recently refreshed and approved by Executive Cabinet in June 2017.

This council wide strategy would lead to changes and improvements as to how council staff work, with many service areas being involved in delivering the project set out in the strategy.

There were four key elements to the strategy –

- Increasing digital take-up
- Increasing digital inclusion
- Working smarter
- Developing a positive culture which puts customers at the heart of everything we do

It was reported that the strategy identified a number of projects to be delivered over a three year period, and the measures used which would help to show success and progress. As a significant proportion of the projects within the strategy were reliant on the council's ICT infrastructure being upgraded, there would be a limit to the amount which could be delivered within the first year.

The report detailed the projects to be delivered against planned milestones over the three years and provided ratings as to their progress to date.

A total of 16 projects were due to commence delivery within the period 3 July to 1 September 2017 against the strategy, of which -

- 38% are rated green, meaning they are progressing against planned milestones and are on track for their delivery;
- 13% are rated amber, which can be an early warning sign that there may be delays with the project;
- 49% of projects are not yet started although it must be noted that the strategy is newly approved and it has taken time for the different elements to be mobilised for delivery.

Councillor Morgan requested that the list of milestones, which was referred to in the report could be made available to members of the Performance Panel.

The Director of Customer and Digital provided clarity on the purpose of a number of the projects and expected outcomes.

- Deliver basic online and digital skills training to digitally excluded groups – the council was in discussion with community groups to deliver these sessions. The purpose of the project was to give residents more confidence using the internet, and as a result would encourage residents to self-serve and in the first instance visit the council's website to report issues, pay for council related services etc.
- Develop and deliver a campaign to encourage the take up of digital services to promote the wider benefits of being online and the support which is available – this project was to promote the training programme above.
- Review existing applications, ensuring they are used to their fullest extent – this refers to applications that have been bought-in rather than developed in-house by council officers. The purpose of this project was to make sure each application was being used to its full potential.

Other improvements being considered included –

- A single log-on
- Making sure that the website is device friendly

In response to queries raised by the Performance Panel with regard to some council assets being missed off the My Account system, the Director of Customer and Digital agreed that although the majority of council assets were recorded a few had been missed. Assets were continuing to be reviewed and refreshed and that the council would welcome any missing assets to be reported so that they can be included.

AGREED –

1. **That the report be noted**
2. **A list of planned milestones planned to gage the progress of the Digital Strategy projects be forwarded to the Performance Panel.**

17.OSP.42 Performance Monitoring - First Quarter 2017/18

The Performance Panel considered a monitoring report from the Director of Policy and Governance which was presented at the Executive Cabinet on 3 August. The report set out the performance against the delivery of the Corporate Strategy and key performance indicators during the first quarter of 2017/18, 1 April to 30 June 2017.

Overall, performance of key projects were rated as follows -

- 7 (50%) rated green,
- 4 (29%) of the projects rated amber, action plans for which were included in the report,
- 2 (14%) were complete, the outcomes of which have been recorded,
1 (7%) was closed (Westway integrated sports facility);

Performance of the Corporate Strategy indicators and key service delivering measures was good with 50% of Corporate Strategy measures performing on or above target. 80% of key service delivery measures were performing on or above target or within the 5% threshold. Those indicators performing below target had action plans outlined including measures which would be put into place to improve performance.

During debate, members of the Performance Panel raised a number of issues relating to the information contained in the report which included –

- Westway integrated sports facility;
- Deliver a project to get people ready for work (Chorley Futures);
- The number of young people taking part in 'Get Up and Go' activities;
- Employment figures continued to be steadily worsening;
- The number of working days lost per employee through sickness absence for which further information was requested.

AGREED – That the report be noted, and the information on the number of working days lost per employee through short term sickness absence be circulated to the Performance Panel.

Chair

Date

**MINUTES OF****EXECUTIVE CABINET****MEETING DATE****Thursday, 3 August 2017****MEMBERS PRESENT:**

Councillor Alistair Bradley (Chair), Councillor Peter Wilson (Vice-Chair) and Councillors Beverley Murray, Paul Walmsley, Adrian Lowe and Graham Dunn

OFFICERS:

Gary Hall (Chief Executive), Jamie Carson (Director (Early Intervention and Support)), Chris Sinnott (Director (Policy and Governance)), Mark Lester (Director (Business, Economic and Growth)), Chris Moister (Head of Legal, Democratic & HR Services), Rebecca Huddleston (Head of Customer Transformation), Victoria Willett (Performance and Partnerships Manager) and Ruth Rimmington (Democratic and Member Services Officer)

OTHER MEMBERS:

Councillors Eric Bell, Charlie Bromilow, Alan Cullens, Gordon France, Margaret France, Danny Gee, Tom Gray, Marion Lowe, June Molyneaux, Greg Morgan, Alistair Morwood and John Walker

17.EC.84 Minutes of meeting Thursday, 22 June 2017 of Executive Cabinet

DECISION: The meeting of the Executive Cabinet meeting held on 22 June were confirmed as a correct record for signature by the Executive Leader.

17.EC.85 Declarations of Any Interests

There were no declarations of interest received.

17.EC.86 Public Questions

There were no public questions.

17.EC.87 Overview and Scrutiny Task Group - Rollout of Superfast Broadband

The Chair of the Overview and Scrutiny Committee presented the report of the Overview and Scrutiny Task Group.

Decision:

- 1. Approval granted that the report of the Overview and Scrutiny Task Group be received and accepted for consideration, with a view to the Executive**

Cabinet's recommended response to the recommendations being reported to a future meeting.

2. **Approval granted to update recommendation 4 to "To utilise different technologies available to provide Superfast Broadband to white areas, as defined as having minimal coverage and open market review failure".**

17.EC.88 Chorley Council Performance Monitoring - First Quarter 2017/18

The Executive Member for Resources presented the report of the Director of Policy and Governance.

The report set out performance against the Corporate Strategy and key service delivery measures for the first quarter of 2017/18, 1 April to 30 June 2017. Performance was assessed based on the delivery of key projects and against the measures in the 2016 Corporate Strategy along with key service delivery measures for individual services.

Overall, performance of key projects was good, with seven (50%) of the projects rated as green and four (29%) of projects were currently rated amber. Two projects (14%) were now complete and outcomes had been recorded. One project (7%) was now closed relating to the delivery of the Westway integrated sports facility. A full explanation was provided within the report.

Performance of the Corporate Strategy indicators and key service delivery measures was also good. 50% of Corporate Strategy measures were performing on or above target and 80% of key service delivery measures were performing on or above target or within the 5% threshold.

Those indicators performing below target had action plans outlined with measures which will be put into place to improve performance.

Members discussed the indicator relating to homelessness preventions and noted that the Council had given additional funding to Cotswold Supported Housing in light of Supporting People changes. The roll out of Universal Credit full digital would also have an impact. A decision will be taken in the future as to the level of resources required in this service area.

Members noted that the "Average working days per employee (FTE) per year lost through sickness absence" indicator was below target, but that there was no consistent trend as to why. This will be kept under review.

Decision: Approval granted that the report be noted.

Reasons for recommendation(s)

To facilitate the on-going analysis and management of the Council's performance in delivering the Corporate Strategy.

Alternative options considered and rejected

None.

17.EC.89 Revenue and Capital Budget Monitoring 2017/18 Report 1 (end of June 2017)

The Executive Member for Resources presented the report of the Chief Executive which set out the provisional revenue and capital outturn figures for the Council as compared against the budgets and efficiency savings targets set for the financial year 2017/18.

The Council's Medium Term Financial Strategy proposed that working balances were to reach £4.0m over the 3 year lifespan of the MTFs to 2018/19 due to the financial risks facing the Council. A budgeted contribution into General Balances of £500k was contained within the budget for 2017/18. The current forecast to the end of June shows that the General Fund balance could be around £3.75m by the end of the financial year. The additional in-year contribution to general balances of £259,000 will increase the year-end forecast to £4m and be on target to achieve £4m a year early.

The Council recently implemented the introduction of the new subscription based garden waste collection service. A cautious approach was taken in setting the initial budget to determine the level of estimated income this service would generate and an estimated participation rate of 40% was used in calculating the annual net income of £400,000. The scheme has proved to be hugely successful with the actual take-up closer to 55%, generating income of around £684,000 for the full year subscription.

Members noted that the Council's capital contribution to Chorley Youth Zone would be part-funded through a £1.1m contribution from LCC, although this has not yet been received.

Decision

- 1. Approval granted that the full year forecast position for the 2017/18 revenue budget and capital investment programme be noted.**
- 2. Approval granted the forecast position on the Council's reserves be noted.**
- 3. To request Council approval for the contribution of £259,000 from in-year revenue underspends to General Balances in 2017/18. This will put the Council on target to achieving the goal of increasing general fund balances to £4m, and will achieve this one year earlier than set out in the Medium Term Financial Strategy. This would therefore replace the proposed budgeted contribution to balances in 2018/19 as previously detailed in the Medium Term Financial Strategy and also help reduce the budget deficit in 2018/19.**
- 4. To request Council note the capital programme to be delivered in 2017/18 to 2019/20.**

Reasons for recommendation(s)

To ensure the Council's budgetary targets are achieved.

Alternative options considered and rejected

None.

17.EC.90 Executive Cabinet's Response to the Overview and Scrutiny Task Group - Child Sexual Exploitation

The Executive Member for Early Intervention presented the report of the Director of Early Intervention and Support.

Members noted that Safeguarding is everyone's responsibility. The recommendations will keep CSE awareness at the forefront of people's minds and the checks and balances will ensure that the Council does not become complacent about its responsibilities and role in the community.

Decision: Approval granted that all ten recommendations be accepted and implemented.

Reasons for recommendation(s)

The recommendations are practical and achieve the outcomes of:

- Greater understanding across the Council of the definition and issues surrounding Child Sexual Exploitation;
- To gain an understanding of the Council's policies and procedures and how they complement those of our partners;
- Identify those services that were most likely to receive intelligence about service users who were potentially at risk or those perpetrating the abuse and understand the reporting mechanisms officers use to report such intelligence.

Alternative options considered and rejected

No alternatives considered.

17.EC.91 Integrated Community Wellbeing Service - Update

The Executive Member for Early Intervention presented the report of the Director of Early Intervention and Support.

This was the first update report to Executive Cabinet on progress with the new service. The report explained that the first enabling phase had been completed and the staff were colocated and the service operational. Lancashire Care Foundation Trust (LCFT) contribute to the costs of running the offices at Union Street.

Having put the foundations in place, the focus is now on Phase Two – the Transformation Phase. To guide the transformation, 11 work streams have been identified. There have been lots of case studies where the service had been able to provide a more joined up response to residents when they have requested support.

Progress reports will continue to be presented to the Executive Cabinet, Chorley Public Service Reform Executive and the Group Executive. The service will be evaluated in October 2018. Overview and Scrutiny Committee will be looking at the service in more detail in the New Year.

Decision: Approval granted that the progress made with the service be noted.

Reasons for recommendation

When Council agreed to the establishment of the Integrated Community Wellbeing Service it was also agreed that there would be regular update reports to Executive Cabinet.

Alternative options considered and rejected

None.

17.EC.92 Digital Inclusions - Annual Update Report

The Executive Member for Customer, Advice and Streetscene Services presented the report of the Director of Customer and Digital.

The report provided details about digital training delivery, digital access points, digital support provision, a new project regarding digital hubs and also a summary of the digital inclusion projects which were approved by Executive Cabinet in June 2017, as part of the approval of the Council's digital strategy (2017-2020).

Decision: Approval granted that the report be noted.

Reasons for recommendation(s)

To raise awareness of the Council's ongoing work to address digital exclusion in the borough.

Alternative options considered and rejected

None.

17.EC.93 Exclusion of the Public and Press

Decision: Approval granted to exclude the press and public for the following items of business on the ground that it involves the likely disclosure of exempt information as defined in Paragraphs 1 and 3 of Part 1 of Schedule 12A to the Local Government Act 1972.

17.EC.94 Key Partnerships Monitoring Report

The Executive Member for Resources presented the confidential report of the Director of Policy and Governance.

Decision: Approval granted that the report be noted.

Reasons for recommendation(s)

To ensure effective monitoring of the council's key partnerships.

Alternative options considered and rejected

No alternative options considered.

17.EC.95 Legal, Democratic and HR Services - Succession planning

The Executive Member for Resources presented the confidential report of the Director of Policy and Governance.

Decision:

- 1. Approval granted that the request of the Elections Manager to take ERVS in autumn 2019 be accepted.**
- 2. Approval granted that the proposed changes to the structure of Legal Democratic and HR Services be approved for consultation.**
- 3. Approval granted that authority be delegated to the Executive Member for Resources to receive the results of the consultation and, if appropriate, approve the proposed changes for implementation.**

Reasons for recommendation(s)

The proposals contained in the report will ensure that the Council structure will continue to be resilient and will ensure continued delivery after the loss of two senior key members of staff.

Alternative options considered and rejected

Other structures have been considered, including direct replacement of staff, but these do not meet the council's transformation agenda.

Chair

Date

Heath Scrutiny – Work plan 2017/18

Date to C'ttee	Report	STP Governance Meeting Workstream*/Priority area**	Lead Officers (including STP SRO)	Outline reasons for scrutiny/scrutiny method
24 July	STP Workforce – Scrutiny Inquiry Day Report	Workforce*	CC Steve Holgate, former Chair of the Health Scrutiny Committee	To formulate recommendations from the report and to determine who to circulate to.
	Update on the Local Workforce Action Board	Workforce*	Heather Tierney-Moore and Damian Gallagher, LCFT	Update on the work of the Board.
	Chorley Hospital Emergency Department mobilisation	Workforce*/Hospitals** and Urgent Care**	Karen Partington, Mark Pugh, LTHFT	Update on the mobilisation of the Emergency Department and recruitment issues
19 Sept	Next Steps on the NHS Five Year Forward View – Sustainability and Transformation Partnerships; Accountable Care Systems and Local Delivery Plans	-	NHSE North, Healthier Lancashire and South Cumbria, Fylde and Wyre CCG, Morecambe Bay CCG,	Overview of the next steps on the NHS five year forward view and update on the Accountable Care System.
31 Oct	Winter pressures and preparations	All	Heather Tierney-Moore (AEDB), Derek Cartwright, NWAS, Paul Simic, LCA, LTHFT? Tony Pounder, LCC	Overview of pressures and preparations (adults/acute trusts/mental health)

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Agenda Item 9

Date to C'ttee	Report	STP Governance Meeting Workstream*/Priority area**	Lead Officers (including STP SRO)	Outline reasons for scrutiny/scrutiny method
12 Dec	Mental Health	Care Professional Board* Mental Health**	i. Steve Winterson, LCFT ii. Chris Lee, Public Health	Focus on i. In-patient provision across Lancashire ii. Community mental health; early intervention and prevention
	Suicide Prevention	Care Professional Board* Mental Health**	Dr Sakthi Karunanithi and Chris Lee, Public Health	To ensure effective implementation of the (local authority) suicide prevention plan
23 Jan 2018	Adult Social Care – and Public Health Budget Proposals – to go to Steering Group?	-	Tony Pounder, Dr Sakthi Karunanithi and Neil Kissock	Budget proposals from the following Cabinet Members: <ul style="list-style-type: none"> • Graham Gooch – Adult Services • Vivien Taylor – Health and Wellbeing
	Delayed Transfers of Care	Care Professional Board*	Tony Pounder, Sue Lott, Mike Kirby, LCC (All Trusts? – LTHFT, ELHT etc; & BwD Borough Council, Blackpool Council and Cumbria CC) Paul Simic, LCA	i. Overview and update on DTOC and discharge policies - Development of joint approach to DToC with NHS providers across the STP footprint. Health and Wellbeing Board to receive update on 14 November 2017; or ii. Review of Supporting Patients to Avoid Long Hospital Stays Policy and Funding Framework

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Agenda Item 9

Date to C'ttee	Report	STP Governance Meeting Workstream*/Priority area**	Lead Officers (including STP SRO)	Outline reasons for scrutiny/scrutiny method
5 March	Public Health - Life expectancy	Care Professional Board* Prevention**	Dr Sakthi Karunanithi	Overview of Life Expectancy, causes, prevention and self-help work, key service issues, challenges and opportunities
	Learning disabilities (Calderstones)	Care Professional Board* Health and social care**, Mental Health**	Mersey Care NHS Foundation Trust, NHS England	Update on Specialist Learning Disability Services
17 April	Skin cancer awareness	Care Professional Board* Prevention**	Sofiane Rimouche, LTHFT, Dr Sakthi Karunanithi CCGs	Raising awareness, prevention

Potential topics for the Committee and its Steering Group:

- Data sharing
- Dementia awareness
- Care Home Quality
- Lancashire Safeguarding Adults Board – Annual Report (Sept/Oct).

Heath Scrutiny Steering Group – Work plan 2017/18

Date to C'ttee	Report	Lead Officers	Outline reasons for scrutiny/scrutiny method
4 July 2017	<ul style="list-style-type: none"> i. Royal Preston Hospital – bid for new primary care front end at Emergency Department and Urgent Care Centre (A&E) ii. WLCCG – Termination of single handed GP contract iii. FWCCG – Improving health services in Kirkham and Wesham 	<ul style="list-style-type: none"> i. Stephen Gough and David Armstrong, NHS England – Lancashire ii. Jackie Moran, WLCCG iii. Kate Hurry and Andrew Harrison, FWCCG 	<ul style="list-style-type: none"> i. Unique bid for capital – need to identify appropriate funding stream to expedite and assist with overall A&E function ii. To receive updates on progress – wider concerns around single handed GPs in Lancashire iii. Overview of the proposals – concerns also raised by local councillor
27 Sept	<ul style="list-style-type: none"> i. Proposal for a Central Lancashire Mental Health Inpatient Unit ii. NHS England – 'Childhood Immunisation Performance Report for Lancashire, and Associated Action Plan 	<ul style="list-style-type: none"> i. Steve Winterson, LCFT ii. Jane Cass, NHS England, Sakthi Karunanithi, Director of Public Health 	<ul style="list-style-type: none"> i. Overview of proposals ii. To receive a report on Childhood Immunisation Performance for Lancashire and associated action plan to identify and address reasons for the downward trend of low uptake for screening, vaccinations and immunisations across Lancashire, how this will be monitored, targets met and timescales.
11 Oct	<ul style="list-style-type: none"> i. VirginCare – Community Health and Urgent Care Services Contract ii. Health and Wellbeing Board (HWB) – Update iii. Update on the completion of the new primary care front-end at Royal Preston 	<ul style="list-style-type: none"> i. Jackie Moran, WLCCG ii. Sakthi Karunanithi, LCC iii. Stephen Gough and David Armstrong, 	<ul style="list-style-type: none"> i. Update on contract awarded to private provider ii. Update on HWB Partnerships iii. Update – briefing note/attendance at meeting

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Date to C'ttee	Report	Lead Officers	Outline reasons for scrutiny/scrutiny method
	Hospital	NHS England – Lancashire	
15 Nov	<ul style="list-style-type: none"> i. General service updates on Adult Social Care ii. Your Care, Our Priority; or iii. Together A Healthier Future 	<ul style="list-style-type: none"> i. Tony Pounder, LCC and Paul Simic, LCA ii. Peter Tinson, Fylde and Wyre CCG iii. Mark Youlton, East Lancashire CCG 	<ul style="list-style-type: none"> i. To receive general service updates including the work of the Health and Social Care Partnership Steering Group and Registered Care Managers Network (RCMN) meetings ii. Update on the Your Care, Our Priority LDP and Multi-speciality Community Providers (MCP) iii. Update on the Pennine Lancashire LDP
6 Dec	<ul style="list-style-type: none"> i. Better Care Together ii. Your Care, Our Priority; or iii. Together A Healthier Future 	<ul style="list-style-type: none"> i. Morecambe Bay CCG ii. Peter Tinson, Fylde and Wyre CCG iii. Mark Youlton, East Lancashire CCG 	<ul style="list-style-type: none"> i. Update on the Bay Health and Care Partners LDP and outcomes of Trust Boards in relation to integrated hospital community and primary care services (Integrated Care Communities ICC). ii. Update on the Your Care, Our Priority LDP and Multi-speciality Community Providers (MCP) iii. Update on the Pennine Lancashire LDP
10 Jan 2018	<ul style="list-style-type: none"> i. Quality Accounts for Trusts ii. Our Health, Our Care Local Delivery Plan (LDP) 	<ul style="list-style-type: none"> i. Steering Group and Healthwatch Lancashire ii. Jan Ledward, Mark 	<ul style="list-style-type: none"> i. To formulate responses to requests from Trusts on their Quality Accounts ii. Outcome of clinical process mapping work from the Solution Design Events and the

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Agenda Item 9

Date to C'ttee	Report	Lead Officers	Outline reasons for scrutiny/scrutiny method
		Pugh and Sarah James GPCCG + CSRCCG	LDP programme
7 Feb			
14 Mar			
11 Apr			
16 May			

Potential topics for Steering Group:

- Chorley Hospital Emergency Department mobilisation and Urgent Care Centre Performance (GTD)
- West Lancashire LDP
- Pharmacies and prescriptions – volume of returned medicines and disposal of same, failure to collect, patient medicine reviews, change to current practice
- Low priority prescribing – consultations across CCGs - update
- Update from NWAS
- Capital investments across Lancashire
- Delegation - To formulate objectives and intended outcomes for a delegation to lobby central government on the inequity of funding to address recruitment and retention issues in Lancashire



Report of	Meeting	Date
Director of Early Intervention and Support (Introduced by the Executive Member for Early Intervention, Cllr Bev Murray)	Executive Cabinet	3 August 2017

EXECUTIVE CABINET’S RESPONSE TO THE OVERVIEW AND SCRUTINY TASK GROUP – CHILD SEXUAL EXPLOITATION

PURPOSE OF REPORT

1. To agree the Executive Cabinet’s response to the Overview and Scrutiny Task Group’s recommendations with regards to Child Sexual Exploitation.

RECOMMENDATION(S)

2. It is recommended that the Executive Cabinet’s response to the Overview and Scrutiny Task Group’s recommendations is that all 10 recommendations be accepted and implemented.

EXECUTIVE SUMMARY OF REPORT

3. Child sexual exploitation has been in the media spotlight following numerous high profile cases. Many of the investigations into child sexual exploitation identified significant failings in local authorities and other public bodies across the country. The Overview and Scrutiny Committee wanted to review the Council’s own policies and procedures to ensure they were robust and fit for purpose.
4. A copy of the Overview and Scrutiny report is attached as Appendix A. The 10 recommendations are listed on pages 6 - 7 of the report.
5. It is recommended that the Executive Cabinet agree with all of the recommendations and approve the Action Plan, shown at Appendix B.

Confidential report Please bold as appropriate	Yes	No
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Key Decision? Please bold as appropriate	Yes	No
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Reason Please bold as appropriate	1, a change in service provision that impacts upon the service revenue budget by £100,000 or more	2, a contract worth £100,000 or more
	3, a new or unprogrammed capital scheme of £100,000 or more	4, Significant impact in environmental, social or physical terms in two or more wards

REASONS FOR RECOMMENDATION(S)

(If the recommendations are accepted)

6. The recommendations are practical and achieve the outcomes of:
- Greater understanding across the Council of the definition and issues surrounding Child Sexual Exploitation;
 - To gain an understanding of the Council's policies and procedures and how they complement those of our partners;
 - Identify those services that were most likely to receive intelligence about service users who were potentially at risk or those perpetrating the abuse and understand the reporting mechanisms officers use to report such intelligence.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

7. No alternatives considered.

CORPORATE PRIORITIES

8. This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all	✓	A strong local economy	
Clean, safe and healthy communities	✓	An ambitious council that does more to meet the needs of residents and the local area	

BACKGROUND

9. An Overview and Scrutiny Task Group considered evidence regarding Child Sexual Exploitation during 2016. Their findings were presented to Executive Cabinet on 16 February 2017.
10. A copy of their report is attached at Appendix A. Their 10 recommendations are listed on pages 6 – 7 of the report.
11. The recommendations have been considered and it is the recommendation to the Executive Cabinet that all 10 recommendations should be approved and acted upon.
12. Attached, Appendix B is an Action Plan providing further detail of how the recommendations will be delivered.
13. Regular updates on progress will be provided for the Executive Member for Esrly Intervention and also for Overview and Scrutiny Committee.

IMPLICATIONS OF REPORT

14. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	✓
Legal	✓	Integrated Impact Assessment required?	
No significant implications in this area		Policy and Communications	

COMMENTS OF THE STATUTORY FINANCE OFFICER

15. There are no financial issues attached to this report.

COMMENTS OF THE MONITORING OFFICER

16. The recommendations of this report are included in the Council's recent update of the Child Safeguarding Policy.

JAMIE CARSON
DIRECTOR OF EARLY INTERVENTION AND SUPPORT

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
Louise Elo	5732	24 July 2017	OS/CSE/EC/1

Report of the Overview and Scrutiny Task Group – Child Sexual Exploitation

December 2016



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INTRODUCTION

The topic of child sexual exploitation has been in the media spotlight for the last few years due to many high profile cases. Many of the investigations into child sexual exploitation identified significant failings in local authorities and other public bodies across the country. The Overview and Scrutiny Committee wanted to review the council's own policies and procedures to ensure they were robust and fit for purpose.

A task group was established and met five times between August and November 2016. This report details information about the witnesses with whom the task group met; the information the task group received and the conclusions that the task group reached. It also includes a list of recommendations that the task group wishes to put forward to the Executive Cabinet for their consideration and implementation.

I would like to thank my fellow members of the task group for their dedication and contributions to what has been a challenging and difficult review to undertake due to the nature of the topic. The evidence put forward by the witnesses at times was distressing for the task group to hear, particularly when case studies were disclosed.

I would also like to thank those partners and officers of the council who gave presentations and information at the meetings. Their contribution allowed the task group to gain a greater understanding of the topic, and the important role that the council, working in partnership with other agencies, has in the early identification and prevention of this type of child abuse.



Councillor Roy Lees – Chair of the Overview and Scrutiny Task Group

The following members serviced on the task group -

- Councillor Roy Lees (Chair)
- Councillor John Dalton
- Councillor Mark Jarnell
- Councillor Hasina Khan
- Councillor Margaret Lees
- Councillor Sheila Long
- Councillor Alistair Morwood
- Councillor Kim Snape
- Councillor Richard Toon

Officer Support:

Lead Officers

Louise Elo Head of Early Intervention and Support

Democratic Services

Cathryn Filbin Democratic and Member Services Officer

Scoping the review

At its first meeting the task group received a presentation from officers of the Early Intervention and Support directorate. The purpose of the presentation was to identify the council's role and responsibility in regards to the prevention and identification of Child Sexual Exploitation. Review was subsequently scoped as follows -

Objectives:

1. To understand the definition and issues surrounding Child Sexual Exploitation;
2. To gain an understanding of the Council's policies and procedures and how they complement those of our partners;
3. Identify those services that were most likely to receive intelligence about service users who were potentially at risk or those perpetrating the abuse and understand the reporting mechanisms officers use to report such intelligence.

Desired Outcomes

1. An understanding of the Council's policies and procedures and how they complement those of our partners;
2. To make recommendations on any changes to the Council's process and procedures to ensure they are as robust as possible;
3. An understanding of the role of the Councillor in the future management and control of services;
4. For all Councillors to undertake on-line Child Sexual Exploitation and Safeguarding training.

Terms of reference

1. To understand the Council's requirements in protection of those children and young people who are being/or at risk of being sexually exploited.
2. To identify key services that have the potential to receive intelligence about those children and young people who were being sexual exploited or at risk of being so, and possible perpetrators of the exploitation either directly or indirectly.
3. To ensure that the Council's policies and procedures are robust and ensure that any gaps identified were adequately addressed.
4. To ensure all Councillors are made aware of their responsibilities when it comes to identifying and reporting Child Sexual Exploitation.

Witnesses

The following witnesses met with the task group and shared information –

Partners

Detective Inspector Steve Ryder, Deter Team, Lancashire Police
Hayley Bentley, Rebecca Gardiner and Sarah Ainsworth, Child Sexual Exploitation Intensive Support Officers, Children's Society
Natalie Fairhurst, Safeguarding and Intervention Manager, Parklands Academy

Chorley Council Officers

Louise Elo, Head of Early Intervention and Support
Rachel Austen, Intervention and Prevention Officer
Chris Moister, Head of Legal, Democratic and HR Services
Graeme Walmsley, Senior HR & OD Consultant

Websites

The Children's Society - <http://www.childrenssociety.org.uk/>

The Safe and Sound Group (Fighting CSE) -
<http://safeandsoundgroup.org.uk/about/about-safe-and-sound/>

NSPCC - <https://www.nspcc.org.uk/preventing-abuse/child-abuse-and-neglect/child-sexualexploitation/legislation-policy-guidance/>

Department for Education (Keeping Children safe in Education) –
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/550511/Keeping_children_safe_in_education.pdf

HM Government (Working Together to Safeguard Children) –
https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/419595/Working_Together_to_Safeguard_Children.pdf

RECOMMENDATIONS

The Executive Cabinet is asked to consider implementing the following recommendations:

1. **That the Council should raise awareness with elected members and officers,**
 - **by continuing to support campaigns raising awareness of CSE and other safeguarding issues;**
 - **by continuing to deliver training programmes to elected members and officers of the council in regards to CSE; and**
 - **by working with partners to produce an appropriate package of training specifically relating to CSE to be delivered to the targeted officers who already receive safeguarding training.**
2. **Ensure both members and officers have an understanding of the partnership approach adopted and the key early intervention opportunities, whereby every contact with a child or young person matters.**
3. **Ensure both members and officers have an understanding of the referral pathway in place for suspected cases of CSE or where there is a potential risk of CSE taking place.**
4. **That the Licensing and Public Safety Committee be requested to extend the CSE training beyond the taxi trade to the wider licensing community. To ensure a successful roll out, a distinct and comprehensive action plan should be first drawn up to include resource implications.**
5. **The council should work with, and support partners in producing appropriate material/delivering events to raise CSE awareness amongst parents and guardians.**
6. **That a representative from Parklands Academy and a primary school be invited to put forward recommendations to the Chorley and South Ribble Community Safety Partnership.**
7. **The council should improve links with all schools to ensure that the list of relevant contacts for each school is accurate and kept up to date.**
8. **In raising awareness about CSE, elected members be informed about those circumstances where CSE exists or where there is a potential for CSE to develop, so that they can ensure they follow personal safety guidance in carrying out their ward councillor role. This matter to be referred to the Member Support Working Group for their consideration and guidance.**

9. **The council should support and help develop a CSE awareness campaign with partnership agencies and the public using social media.**
10. **The Council should continue to raise awareness within the community, for example, by developing best practice toolkits used by fellow local authorities for voluntary community and faith sector organisations and licensees (taxi's and others).**

BACKGROUND

Safeguarding is everyone's responsibility and as such it was suggested that this task group review should be based on the council's roles and responsibilities to safeguarding which would include child sexual exploitation.

However, the task group established that the topic of safeguarding would become a far reaching review and would require a significant amount of time being allocated to it to ensure the review was conducted thoroughly, as the term 'safeguarding' encompasses many different topic areas, all of which require the same attention. However, it is important to stress that the task group did agree that safeguarding as a whole should be considered for a future review.

On this occasion, it was agreed the focus of the review should be on the topic of child sexual exploitation.

WHAT IS CHILD SEXUAL EXPLOITATION (CSE)?

The term explains what happens when abusers encourage children and young people under 18 into exploitative situations, contexts and relationships. These often involve the young person being given such things as food, accommodation, drugs, affection, gifts or money in return for performing sexual activities.

CSE can occur through the use of technology without the child/young person's immediate recognition e.g. being persuaded to post sexual images on the internet/mobile phone without immediate payment/gain.

In all cases those exploiting children/young people have power over them by virtue of their age, gender, intellect, physical strength and/or economic or other resources.

Frequently CSE is associated with physical and/or mental abuse. Violence, coercion and intimidations are common. Involvement in exploitative relationships are characterised in the main, by the child/young person's limited availability of choice resulting from their social/economic and or emotional vulnerability.

CSE can affect any child or young person under the age of 18 regardless of their social or religious background or their ethnicity. It is important that victims are supported and treated with respect and sensitivity. They must also feel safe in the knowledge that any disclosures will be kept confidential.

Perpetrators can be an adult or another young person regardless of gender or ethnicity and can be visible in everyday life.

It is imperative that the child or young person's welfare is of paramount concern. Therefore if there is the slightest suspicion that CSE is taking place, those suspicions should be reported to the appropriate authorities as a matter of urgency.

WITNESSES

The task group was keen to gain an understanding of what other organisations did to safeguard children and young people from CSE. For that purpose interviews were set up with representatives from Lancashire Police, The Children's Society and Parklands Academy.

Police perspective

Detective Inspector Steve Ryder from the Deter team gave an overview of the work that Lancashire Police were doing to detect and prevent CSE.

Lancashire Police has three teams dealing with different areas of Lancashire

- Awaken (Blackpool, Fylde, Lancaster, Morecambe and Wyre)
- Engage (Blackburn with Darwen, Hyndburn, Ribble Valley, Pendle and Rossendale), and
- Deter (Preston, Chorley, South Ribble, West Lancashire)

Since April, the Deter team had received 271 referrals. The referrals range from incidents of children posting naked pictures of themselves online to rape. All referrals would be investigated, but not all investigations would result in a prosecution as it was dependent on individual cases. The welfare of the victim was the team's main priority. If a child or young person was in danger of abuse, the Deter team would remove the individual from that situation even if it compromised an investigation.

The Task Group received disturbing (anonymised) examples of case studies that were under current investigation in Lancashire. In each case, the young people involved did not consider themselves as victims. When this happens, the offender can be remanded in prison while further evidence is gathered and the victim given the support they needed to come to terms with what had happened and recognise it as abuse.

The police led a multi-agency response to prevent CSE. Organisations from across all sectors met regularly to discuss cases and share intelligence about possible victims and offenders of abuse as it was important that support was offered by the most appropriate agency, which could differ from case to case.

The Deter team also work with other partners including PACE (Parents Against Child Sexual Exploitation) as it was recognised families of those abused needed support during such a difficult time.

Other work carried out by the police included a trial which had taken place with taxi drivers receiving literature on CSE and how to prevent it which they could keep, and distribute. Due to its success, it was intended that the trial be rolled out to other licence holders.

The Task Group wanted to know how the police tackled CSE from an enforcement point of view. Detective Inspector Ryder explained that

- All referrals are investigated.
- The police gather intelligence about possible victims or offenders
- They place offenders on the Sex Offenders Register
- Representatives from the Deter team join partners such as Environmental Health on unannounced visits to suspected food establishments.
- The team visit swimming pools and the sites of other leisure activities to educate staff and for surveillance purposes
- Facebook and other social media sites are scrutinised for signs of potential grooming.
- Issuing of Community Protection Warning (CPW)/Community Protection Notice (CPN) to those people who harbour children who may have absconded from home without the child's parents/guardians knowing.

The task group were keen to find out what the council could do better in the prevention of CSE. Detective Inspector Ryder explained that education was key to fighting this type of abuse and the task group were asked if elected members could be encouraged to go out in to their community and highlight the dangers. CSE can affect any young person regardless of background or ethnicity. Members are also asked to refer any suspicions they, or their constituents, have without hesitation to the Deter team, even if those suspicions are proved unfounded.

Charitable service perspective

Hayley Bentley, Rebecca Gardiner and Sarah Ainsworth from The Children's Society attended and gave an overview of the work that The Children's Society carried out to support young people who had been subject to CSE.

The task group were informed that the Society had identified issues relating to CSE over 13 years ago; this was a long time before any other organisation recognised it as being a problem.

Street Safe is a pilot project set up by the Society which is aimed at delivering help and support to those young people who had been subjected to CSE between the ages of 16 to 18. This age group was targeted specifically as they were not protected by children safeguarding laws, due to them being over the age of consent, but were not yet considered an adult.

The Street Safe initiative included –

- 1-2-1 direct work
- Group work
- Targeted work
- Awareness raising and training
- Participation
- Consultancy

Street Safe consisted of six case workers, and a manager. The society had charitable status and was funded by donations and grants. Two case workers represented the society on each of the three specialist CSE multi-agency teams across Lancashire Constabulary (Awaken/Deter/Engage) set up to share information on high risk cases.

As part of the project, caseworkers work with individuals offering them the support they need for as long as is required. The timescale spans from the initial referral, support for court hearings, and beyond. Each caseworker is able to support young people in all aspects of their life and not just focus on CSE support. At the first meeting the young person would be advised that if a safeguarding issue was disclosed, the relevant agency would need to be informed, otherwise the service was completely confidential.

The direct work was extremely time intensive, and to this end each caseworker usually dealt with a maximum of 12 cases at any one time, with meetings taking place wherever the young person felt most comfortable.

The pathway for the young person's referral to the Street Safe project was via a variety of different means which included the police, social workers, teachers, parents and self-referrals

Education perspective

Natalie Fairhurst, the Safeguarding and Intervention Manager for Parklands Academy gave an insight in to the work done in regards to raising awareness of CSE in schools and the help and support offered to those who had suffered CSE.

The task group were informed that Parklands Academy had a comprehensive approach to tackling CSE, which included –

- A term of Personal, Social Health and Economic lessons, was dedicated to CSE, including the dangers of sexting
- Targeted sessions with vulnerable groups
- Feeling safe sessions
- Workshops for both pupils and parents (Chelsea's Choice)
- Safer internet sessions
- Work in partnership with the Deter team, Children's Society and other relevant partners
- Work with partners to deliver training to staff
- Regular meetings with other schools
- Liaise with other schools
- Ensure all schools policies were reviewed annually
- To act as a supportive body, and work with pupils to reassure them that they had not done anything wrong.

For those families who were hard to reach, staff would use a variety of methods to get in contact with parents or guardians, which included house visits. Community drop-ins also taking place at a local supermarket for those parents/guardians who wanted to meet on neutral ground. It was important for the Academy to make their pupils feel cared for and protected, and that they could confide in any member of staff without fear of ridicule or not being believed.

The task group was also informed that every high school had a legal requirement to have a safeguarding designated person and a back-up designated person, although their general day to day role could be different in each high school.

DISCLOSURE AND BARRING SERVICE (DBS) CHECKS

To demonstrate how seriously safeguarding is regarded by elected members and the council, the task group felt that it would be good practice for elected members to undertake a DBS check and commissioned a report which looked at the legal requirements to enable disclosure applications to be made.

However, information contained within the report indicated that for a disclosure application to be accepted, the applicant needs to demonstrate they meet the strict criteria for a disclosure check to be carried out. In terms of elected members, it was considered that in their role as a councillor they would not meet the criteria and as such it would not be lawful to apply for disclosures through the DBS. An alternative provision does exist through Disclosure Scotland, though this would not provide as much information or level of check, and is unlikely to be recognised as being comparable to a DBS Disclosure certificate.

In conclusion, the task group agreed not to put forward a recommendation for elected members to undertake a DBS check as the applications would likely fall outside the legislative framework relating to DBS disclosures. In respect of the basic disclosure applications' through Disclosure Scotland; due to the disclosures only providing details of unspent convictions, which elected members are legally obliged to disclose anyway, it was felt that applications made through Disclosure Scotland would be of no value. In addition, there would also be no mechanism to enforce elected members to complete applications.

THE COUNCIL'S ROLES AND RESPONSIBILITIES

As previously mentioned in this report, safeguarding is everyone's responsibility.

At its penultimate meeting, the task group was given an overview of the council's roles and responsibilities.

- As part of a partnership approach (Community Safety Partnership, Lancashire Children and Young People's Trust, Lancashire Safeguarding Children and Young People's Trust Board) the council is a major contributor to plans and protocols.
- Raise awareness about CSE with elected members and officers
- Raising awareness about CSE in the community (targeted delivery)
- Supporting national and local initiatives
- Ensure relevant officers of the council undertake regular training on CSE prevention
- Ensuring that the reporting pathway for suspected CSE cases is widely known.

In addition, the council had introduced a requirement that those people applying for/or renewing a taxi drivers licence had to undergo regular CSE training as part of the application/renewal process.

Officers from the Early Intervention and Support Directorate had also undergone train the trainer courses which would allow them to train other members of staff on a regular basis.

The task group was informed that as a representative of the Chorley and South Ribble Community Safety Partnership Task and Finish Group on CSE, the Early Intervention and Prevention Officer also played an important role liaising with other partners trying to raise awareness with parents and guardians as well as the children and young people.

At this meeting, it was reported that the council's safeguarding policies and procedures had been recently audited by the council's own audit team who recommended a number of actions to take place.

CONCLUSION

The Task Group is encouraged with the work already undertaken by the council to raise awareness of this type of child abuse. However, it was felt that the council could play a bigger role in raising awareness with elected members, officers of the council, other organisations, and individuals. It is felt that the recommendations recorded earlier in the report will keep CSE awareness at the forefront of people's minds and that the checks and balances suggested will ensure that the council does not become complacent about its responsibilities and role in the community.

Chorley Council Child Sexual Exploitation Action Plan 2017/18

KEY AREA	ACTION	LEAD OFFICER	By When	Completed
Training and awareness raising for Elected Members and Officers.	1. Elected members provided with training by Lancashire Police including awareness and referral pathways.	Lesley Miller	Dec 2016	Dec 2016
	2. Licencing and Public Safety Committee members provided with training and any new members appointed to the Committee to include CSE and safeguarding awareness and referral pathways.	Lesley Miller and Steve Culleton	Ongoing	
	3. A further training session will be provided to elected members including new members. To include partnership approaches such as contact with every child & young person matter and referral pathways.	Lesley Miller	Dec 2017	
	4. Officer training – e-learning Emerge – mandatory – include awareness and referral pathways.	Human Resources Lesley Miller	Dec 2017	
	5. All Regulatory Services Officers received training and information regarding safeguarding and CSE	Intervention & Prevention Officers	Ongoing	
	6. Support campaigns in relation to CSE and Safeguarding issues i.e. CSE Week – utilising social media and other forms of publication	Intervention & Prevention Officers	Ongoing	
	7. Working with partners to produce an appropriate package of training specifically relating to CSE to be delivered to the targeted officers who already receive safeguarding training.	Intervention & Prevention Officers	Ongoing	

KEY AREA	ACTION	LEAD OFFICER	By When	Completed
Taxi Trade and Licencing community training	<ol style="list-style-type: none"> 1. Training to be put on for Taxi Licence holders every 3 months, until this is available online. 2. Wider licencing trade to be invited to attend training as part of CSE Awareness Week. Suggested theatre group and workshop – feedback to be used to inform future events. 	<p>Lesley Miller</p> <p>Lesley Miller Intervention & Prevention Officers</p>	<p>Ongoing</p> <p>November 2017</p>	
Work with partners in producing appropriate materials / delivering events to raise CSE awareness amongst parents and guardians, improve links and maintain links with secondary and primary school.s	<ol style="list-style-type: none"> 1. Continue to engage with High School Safeguarding Leads – pass on material/learning/advice on a regular basis 2. Continue to work with Early Action Team (Police) in relation to their work within primary and secondary school and provide assistance where appropriate. 3. Work with other partners in relation to CSE & Safeguarding awareness/training for school/teachers/parents utilising theatre company style. 4. Task and Finish Group to be convened and include Safeguarding lead from Parkland Academy and a primary school. 5. Hold central list of Safeguarding leads for all Secondary & Primary schools in Chorley. Utilise LCC and Early Action for these links. 	<p>Intervention & Prevention Officers</p> <p>Intervention & Prevention Officers</p> <p>Intervention & Prevention Officers</p> <p>Intervention & Prevention Officers</p> <p>Intervention & Prevention Officer</p>	<p>December 2017</p> <p>December 2017</p> <p>December 2017</p> <p>December 2017</p>	
Elected members personal safety guidance	<ol style="list-style-type: none"> 1. Democratic Services to provide guidance to members in relation to personal safety including appropriate conduct and disciplinary procedures. 	Democratic Services		

KEY AREA	ACTION	LEAD OFFICER	By When	Completed
The Council to continue to raise awareness within the community	<ol style="list-style-type: none"> 1. Regulatory Manager to develop a Safe-guarding and CSE awareness handbook for the taxi trade and designed a contact card to accompany the badge and licence. 2. A safeguarding and CSE element to be included in the new online taxi trade knowledge test and also used for drivers at renewal. 3. Liaise with Police Deter team in relation to new publications from Lancashire Police and distributing 	<p>Lesley Miller</p> <p>Lesley Miller</p> <p>Intervention & Prevention Officers</p>		



OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME 2017/18

	15 Jun OSPP	6 Jul OSC	21 Sep OSPP	12 Oct OSC	24 Oct OSC	30 Nov OSPP	25 Jan OSC	8 Mar OSPP	22 Mar OSC
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To be considered:

Panel Meeting (OSPP) to consider Council and related performance in addition to scrutiny of key service areas	*		*			*		*	
Overview and Scrutiny Performance Panel minutes		*		*			*		*
Executive Cabinet Minutes		*		*			*		*
Notice of Executive Decisions		*		*			*		*
Chorley Integrated Community Wellbeing							*		
Communications				*					
Digital Strategy			*						
Budget Scrutiny							*		
Health Scrutiny		*		*			*		*
Annual Reporting Back Report		*							
Overview and Scrutiny Work Programme for the year		*		*			*		*

Scrutiny Reviews:

Rollout of Superfast Broadband by BT							R		
Leisure Contract							FR		
Waste Management Contract					*				

Potential topics for future reviews

Communications									
Community Racial Integration									
Flooding									
Market Walk									

Crime and Disorder Scrutiny:

Community Safety Partnership – Child Sexual Exploitation				R					1M
Counter Terrorism Act				*					

Key:

Task Group Reviews:

- S Scoping of the review
- C Collecting and considering evidence
- FR Final report of the review
- R Feedback and response from the Executive Cabinet
- M Monitoring Reports, 1 2 and 3 (if required)
- V Verbal update from the Chair
- ML Member Learning Session

Acronyms

- OSC Overview and Scrutiny Committee
- OSPP Overview and Scrutiny Performance Panel

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